



CASE STUDY

SECTOR: HOSPITALITY

CUSTOMER: FIVE-STAR
METROPOLITAN RESORT AND SPA

LOCATION: EUROPE

ARTECO ENSURES GUEST SAFETY AND PROACTIVE RISK MITIGATION AT LUXURY HOTEL



This luxury property in Florence is a five-star resort located in the heart of the Tuscan capital, an area universally recognized as one of the most famous art cities in the world and the cradle of the Renaissance.

In response to visitor growth and an evolving risk profile, the hotel embarked on an effort to renew, expand and improve its video surveillance system. The hospitality leader consulted with a group of trusted vendors and partners, and after evaluating a number of the top brands in the industry, it decided to deploy Arteco Active NEXT Video Event Management System (VEMS).

Arteco was selected due to its intuitive interface, device management options through detailed maps, privacy blurring and integration with a wide array of third-party cameras. Arteco's VEMS solution helps the hotel deliver new levels of intelligence to its security team through the addition of stronger video management capabilities, a user-friendly experience and reducing the time IT had to spend interacting with the system.

Now, the property has a complete IP solution with more than 100 cameras that is used to monitor access gates, corridors and common areas such as parking lots and the large outdoor spaces. In the near future, it intends to enhance the systems with advanced license plate recognition, new access control and an integration of its VEMS with fire and smoke detection.

For more information about Arteco's suite of intelligent video management and business solutions, visit www.arteco-global.com.