



DYNACOLOR AND DYNACOLOR OEM ARE UNABLE TO BE VIEWED IN ARTECO-LOGIC NEXT

TECH TIP

Ver. 4.0.1

DESCRIPTION: This Tech Tip is if you have a Dynacolor or Dynacolor OEM camera that is not pulling in feed to the ARTECO System.

IMPORTANT: This Tech Tip applies to ARTECO versions **4.0.2.1018 or earlier** and is not intended or advised to be used with any other version of ARTECO Systems.

- 1.) Type in the IP address of your Dynacolor or Dynacolor OEM camera into your internet address bar.
- 2.) Type the User Name and password when prompted.
 - a. The default User Name is: "Admin" and the default Password is: "1234"
- 3.) Go to the streaming tab and make the following changes.

The image shows two screenshots of the Megapixel web interface. The top screenshot shows the 'Streaming' tab selected, with the 'Video Resolution' dropdown set to 'H.264 + H.264'. The bottom screenshot shows the 'Streaming' tab selected, with the 'Video Resolution' dropdown set to 'MJPEG + H.264'. Both screenshots show a list of video resolution options with radio buttons.

Megapixel Home System **Streaming** Camera Logout

Video Format

Video Compression

Video OCX Protocol

Video Frame Skip

Video Mask

Audio

Video Resolution :

H.264 + H.264 ▼

☒ H.264 720p (25fps) + H.264 D1 (25fps)

☐ H.264 720p (25fps) + H.264 CIF (25fps)

☐ H.264 720p (25fps) + H.264 VGA (25fps)

☐ H.264 720p (25fps) + H.264 QVGA (25fps)

☐ H.264 720p (25fps) + H.264 QVGA (25fps Baseline)

Megapixel Home System Streaming **Camera** Logout

Video Format

Video Compression

Video OCX Protocol

Video Frame Skip

Video Mask

Audio

Video Resolution :

MJPEG + H.264 ▼

☐ H.264 720p (25fps) + MJPEG 720p (25fps)

☐ H.264 720p (25fps) + MJPEG D1 (25fps)

☒ H.264 720p (25fps) + MJPEG CIF (25fps)

☐ H.264 720p (25fps) + MJPEG VGA (25fps)

☐ H.264 720p (25fps) + MJPEG QVGA (25fps)

Save

- 4.) 4.) Click Save and close window.